

# Website Terms and Conditions

- a. Products on our website are subject to availability. If a watch has been sold at the same time that an online order is placed, we will notify you immediately and cancel your order.
- b. All products will remain available for sale on our website and other online platforms and will not be released for dispatch or collection until we have received payment in full.
- c. We charge a 2,000 GBP non-refundable deposit for any watch sourced. This amount may increase up to 10% of the total agreed price of the watch for those above 20,000 GBP. In the event that you no longer wish to purchase the watch ordered, this amount will not be refundable.
- d. If a watch that you wish to purchase is in our service centre, we will advise you immediately of any delay prior to accepting your order and endeavour to deliver within a reasonable timeframe should you wish to proceed.
- e. The images on our website are photographed to show detail and colour as clearly and accurately as possible. They are not filtered or adjusted in any way. We are not responsible for any differences in hue due to device or monitor settings.
- f. We reserve the right to alter our prices at any time and without notice as a result of updated RRP, changes in availability, fluctuations in exchange rate or any other reason.
- g. Products are sold in as is condition. The condition of each listing is represented by their respective description and image(s). We endeavor to represent each listing as accurately as possible.
- h. We do not guarantee the timekeeping accuracy of any watch movement, unless stated otherwise.
- i. We do not charge VAT on our watches as we work on the margin invoice scheme. There is no VAT to be reclaimed on any of our watches.
- j. Prices are displayed and/ or referenced in Great British Pounds (Sterling). We are also able to accept payments in U.S. Dollars, Euros and Swiss Francs. For non-GBP payments, we charge an additional fee to account for currency fluctuations and transaction costs.
- k. We accept payments in Bitcoin (BTC). We charge an additional fee to account for price fluctuations and transaction costs.
- l. Our website prices exclude domestic and international delivery. We reserve the right to refuse delivery to certain countries if we assess that there are risks to safe and secure delivery.
- m. Other terms and conditions relating to privacy, warranty, servicing, delivery, returns, selling, trading, payments and more can be found on dedicated pages of this website. Please ensure that you have read them to your satisfaction.
- n. We reserve the right to modify our Terms and Conditions at any time without notice.

If you have any queries or concerns regarding our Website Terms and Conditions, please do not hesitate to contact us: [sales@ben-watches.com](mailto:sales@ben-watches.com)

Definitions:

“Ben Watches/ We/ Us/ Our”: Watch World Ltd T/A Ben Watches.

Company Registration Number: 5970282

“Website”: Ben Watches website registered at the domain

<https://www.benwatches.com>

“Products”: Watches, pocket watches, clocks, timekeeping instruments, watch winders, watch rolls, watch parts, watch accessories, collectables and storage items.

Ben Watches